

Agenda  
**Transit Passenger Advisory Committee**  
**Monday, May 16, 2016 10:00 AM**  
Transit Services Administration Building  
1015 Transit Drive, Large Conference Room

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- 1. Call to Order, Quorum, Introductions**
- 2. Review Agenda**
- 3. Approval of Minutes from Previous Meeting**
- 4. Public Comments**
5. New Membership Review (if necessary)
- 6. Updates:**
  - a. Transit Services, Craig Blewitt (Public Transit Administrator)
    - i. Project Update: Downtown Transit Station Relocation
  - b. McDonald Transit Associates, Andrew Cottrell (Fixed-Route service provider)
  - c. National Express, Juan Alecia (Metro Mobility ADA Paratransit service provider)
    - i. Status update re: Ticket Sales & Availability
    - ii. Status update re: IVR and Automated Reservations
- 7. New Topics for Discussion**
  - a. Approval: Inclusion of Inclement Weather Statement in Bylaws
  - b. Review TPAC Member "Handbook"
  - c. Periodic review of the Guide to Ride
- 8. Member Announcements, Information Sharing**
  - a. Courtney's MCC Update re: Specialized Transportation Consolidated Call Center
- 9. Public Comments**
- 10. Agenda for Next Meeting**
- 11. Adjourn**